

RICK SNYDER GOVERNOR OLGA DAZZO DIRECTOR

For questions and/or problems, or help to translate, call the Beneficiary

Help Line at 1-800-642-3195 (TTY 1-866-501-5656).

Spanish: Si necesita ayuda para traducir o entender este texto, por favor

llame al telefono **1-800-642-3195** (TTY 1-866-501-5656)

Arabic: 1-800-642-3195 (TTY 1-866-501-5656)

ذا كان لديكم أيَّ سؤال، يرجى الإتصال بخط المساعدة على الرقم المجانى ٦١٩٥-٦٤٢-٠١٠-١

August 27, 2012

Dear CSHCS Client:

We recently mailed a letter to people that live in the Upper Peninsula and have <u>both</u> Children's Special Health Care Services (CSHCS) and Medicaid about joining a Medicaid Health Plan. In the fall of 2012, **Michigan ENROLLS** will mail you a letter that tells when you have been enrolled in Upper Peninsula Health Plan. The UP Health Plan will mail you information about being a member of their plan. Joining a Medicaid Health Plan does **not** change your CSHCS covered services.

Benefits of joining a Medicaid Health Plan (MHP) include:

- Help finding a primary care provider, if you don't already have one
- Help arranging all medical care including specialty, primary, and all other covered services
- Better access to transportation assistance
- Access to outpatient mental health services

Michigan's Medicaid Health Plans help improve the health status of their members. They work with their members to make sure they get all the services they need. This includes regular check-ups and immunizations (shots). The Michigan Department of Community Health and the health plans are working together to encourage relationships with providers that work with CSHCS beneficiaries. This will help beneficiaries keep their current doctors.

Beneficiaries age 18 and older are adults. If you want to be able to help adult beneficiaries enroll in an MHP, you must be named a guardian for the Medicaid case or listed in our system as a Personal Health Care Representative (PHCR). If you are not already the guardian on the Medicaid case for a beneficiary age 18 or older, please contact your DHS worker. If you are not already the PHCR for a beneficiary age 18 or older, please complete and return the enclosed form to the following address.

Michigan Department of Community Health P.O. Box 30479 Lansing, MI 48909-7979 Fax: 517-241-8556

If you have questions now, please call the Family Center on the toll-free line at **1-800-359-3722** or your local health department. You can reach your local health department by calling the Family Center's toll free line and asking to be connected to your local health department.

Sincerely,

Children's Special Health Care Services

cc: LHD Enclosures